

Accessibility Guide

Caban, Pendine Sands



Outdoor Recreation Service

Welcome

We've done our very best to make Caban wheelchair and disabled access friendly with landscaped paths and ramps. The Accessibility statement identifies the physical adaptations and management measures provided through all areas of Caban to facilitate access to all.

Every effort has been taken to make this guide as comprehensive and accurate as possible and it is reviewed and updated regularly. However, in line with our commitment to continuing improvement with respect to access for all, the level of provision may be subject to change. Also due to breakdown, maintenance or other unforeseen eventuality, measures may be temporarily unavailable at some time.

If you require clarification on any aspect of this document or if any adaptation is of particular importance to the enjoyment of your visit, please contact Caban on 01267 244622 to confirm details.

Please read the Accessibility Statement for more information on our policy.

Contact for accessibility enquiries: caban@carmarthenshire.gov.uk

Tel: 01267 224622

www.cabanpendine.wales

At a Glance

 Level Access

Hearing

- We do not currently have a hearing loop in public areas throughout our facilities.
- All staff have had disability awareness training.

Visual

- Glass doors and full-height windows have contrast markings.
- The walls and the doors have high colour contrast.
- The menu is available in large print.

Additional support

Accessibility equipment

- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- In the case of an evacuation, all customers inside will be led to safety by a member of the team or by a member of the fire brigade.

Customer care support

- All staff have disability awareness training.
- Some staff have BSL training.
- We have information in large print.
- All information is provided bilingually – Welsh and English

Getting here

Caban Pendine
Marsh Road
Pendine Sands
Carmarthenshire
SA33 4NY

Caban has excellent road links. Situated off the A40 junction from Carmarthen, a 30 minute drive through the town of Laughane. From A40 onto A477 to your destination in Pendine.

From Pembrokeshire: Take Greenhill Ave and A4218 to Narberth Rd/A478

Follow A478 and A477 to Carmarthenshire. Take B4314 to your destination in Pendine

Parking

- Caban has a new barrier system in place with a Vehicle Number Plate Registration (ANPR) system.
- All Pay Stations are clearly marked and will accept card, contactless and cash payments
- All pay stations are level access, and a low-level display screen/coin slot and card payment
- Disabled parking is provided near Caban. Please contact in advance to arrange
- The main entrance is flat access. • The door is 880mm wide. • The main door is automatic.

Public toilets

- There are 2 public toilets for disabled visitors situated within Caban
- Both disabled toilets are located on the ground floor of the building, with level access
- From the main entrance to the public toilet,
- The toilet door is 850mm wide.
- There is 780mm in front of the toilet. The toilet seat is 480mm high.
- There are horizontal grab rails located to the left of the toilet. There are baby changing facilities within this toilet.
- There are 2 toilets situated outside of Caban, 1 for females, 1 for males

Lift

- Access to the lift, is via the main entrance and on the ground floor of Caban through the security accommodation door
- The lift says the floor number at each floor.

- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.
- The lift provides access to the ground and first floor levels of Caban. The lift serves the first floor accommodation floor, reception area and restaurant.
- The lift door is 880mm wide

Accessible facility

Located on the ground floor within Caban is our fully accessible facility.



Facility features.

- Bench - Height Adjustable, Adult Sized, Free Standing
- Peninsular Toilet
- Non-Slip Floor
- Floor Space (sq. m) - 13
- Emergency Alarm
- Privacy Screen
- Accessible Shower

Beach Access

- Beach Wheelchair all terrain chair – available from Caban to hire free of charge. Deposit required.



|| Place to eat and drink

Caban Restaurant & Bar



Entry is via 2 automatic doors. The outside door width is 1090mm wide whilst the internal entrance door is 900mm wide

Caban is situated on the ground floor serving beautiful breakfasts, lovely lunches and delicious dinners.

Caban also has a licensed bar. You can book a table by calling 01267 224622

- Access to Caban is level from a tarmacked area. Level access continues onto tarmacked front terrace area that leads to entrance doors at front of building.
- The entrance doors have level access through automatic doors.
- Caban is a service restaurant, with orders placed in person at the bar area located at the end of the building.
- The bar area has a lowered area for wheelchair access.
- Friendly and helpful staff are happy to take orders at tables when possible and where assistance is required.
- Lighting is bright with LED spotlights. Lighting may sometime be subdued during the evenings.
- Information screens are bright and not loud.
- All signage within and around restaurant are low level
- A large print menu is available on request.
- The tables and plates have high colour contrast. Adaptive table ware is available upon request.

Accessible outdoor seating available

- We cater for sugar free (diabetic), vegetarian, vegan and gluten free (celiac) specific diets.
- With advanced notice, all dietary requirements can be catered for. We also provide soya milk for coffee, tea and hot chocolate.
- Assistance dogs are welcome. We will happily provide fresh drinking water if required.

Dogs are welcome in the dog friendly area.



Accommodation



Caban consists of 14 bedrooms, 43 beds in total

Room configuration are:

- King bed
- King bed with sofa bed
- King bed with single bed
- King bed with bunk bed
- 10 rooms are sea view and 4 rooms with park view
- 2 fully accessible rooms
- 3 dog friendly rooms

3 rooms on the ground floor, 2 of which are fully accessible with wet rooms.

In the event of a fire, this building is a self-evacuation building.

11 rooms are on the 1st floor that consist of king beds and single beds or bunk beds

Access to the accommodation is via tarmac paving and through Caban restaurant

There are security doors to access the accommodation area

A lift is available for access to the first floor

Door size: 850mm

Lift size: 1010mm x 1480mm

Each bedroom door size is 840mm

Reception check in area has a lowered area for wheelchair access

Accessible bedroom

Each accessible bedroom has an emergency pull cord at the side of the bed and within the bathroom area at the side of the toilet area and within the shower wet room area



Hotel Check in is after 3pm. Checkout is 10am. The check-in area has a lowered counter area for east access for wheelchair

Pre-arrival

We are happy to communicate via telephone, email and postal correspondence.

A copy of this access statement is available in large print and via post, or email upon request.

Our staff are always happy to discuss our facilities and your concerns even before a booking is made. Please do not hesitate to ask.

On Site Parking

Parking is available free of charge for all accommodation guests

Staff are more than happy to advise on the location of the car park

Guide dogs, hearing dogs and assistance dogs are accepted in all areas free of charge

Caban has staff available 24hrs a day should you ever need to contact a member of staff in an emergency

Electric Charging

 There are 2 electric car charging points within the main car park

Caban

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Pendine Sands

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SA33 4NY



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